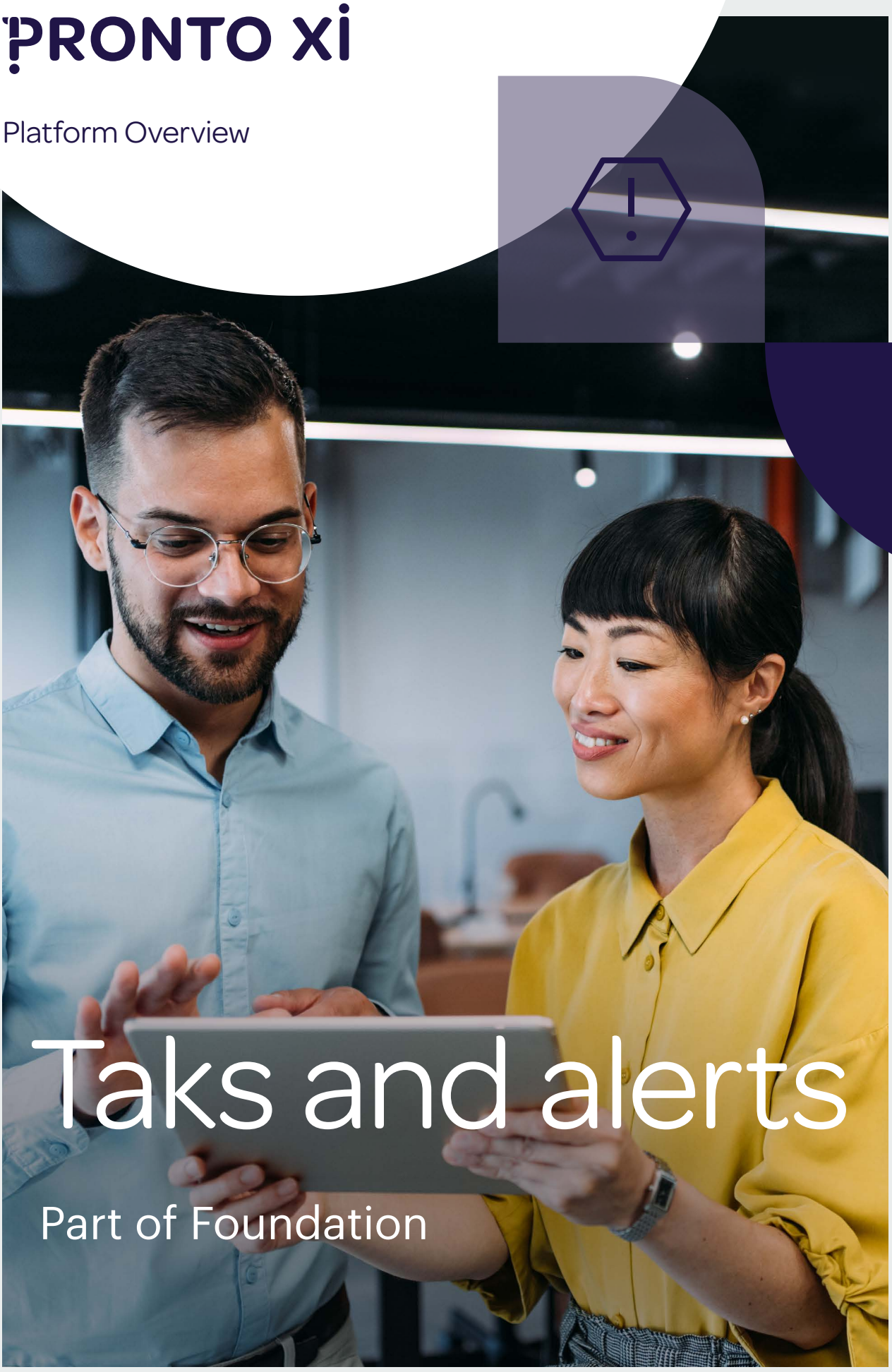
PRONTO Xi

Platform Overview



Taks and alerts

Part of Foundation

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Disclaimer

This document contains statements related to our current and future developments that may constitute forward-looking statements. They are subject to changes and may be available in a Pronto Xi 780 service pack or future release of Pronto Xi. All diagrams, drawings, product screenshots and any other types of visualisations in this document, use demo or synthetic data created for display purposes only.

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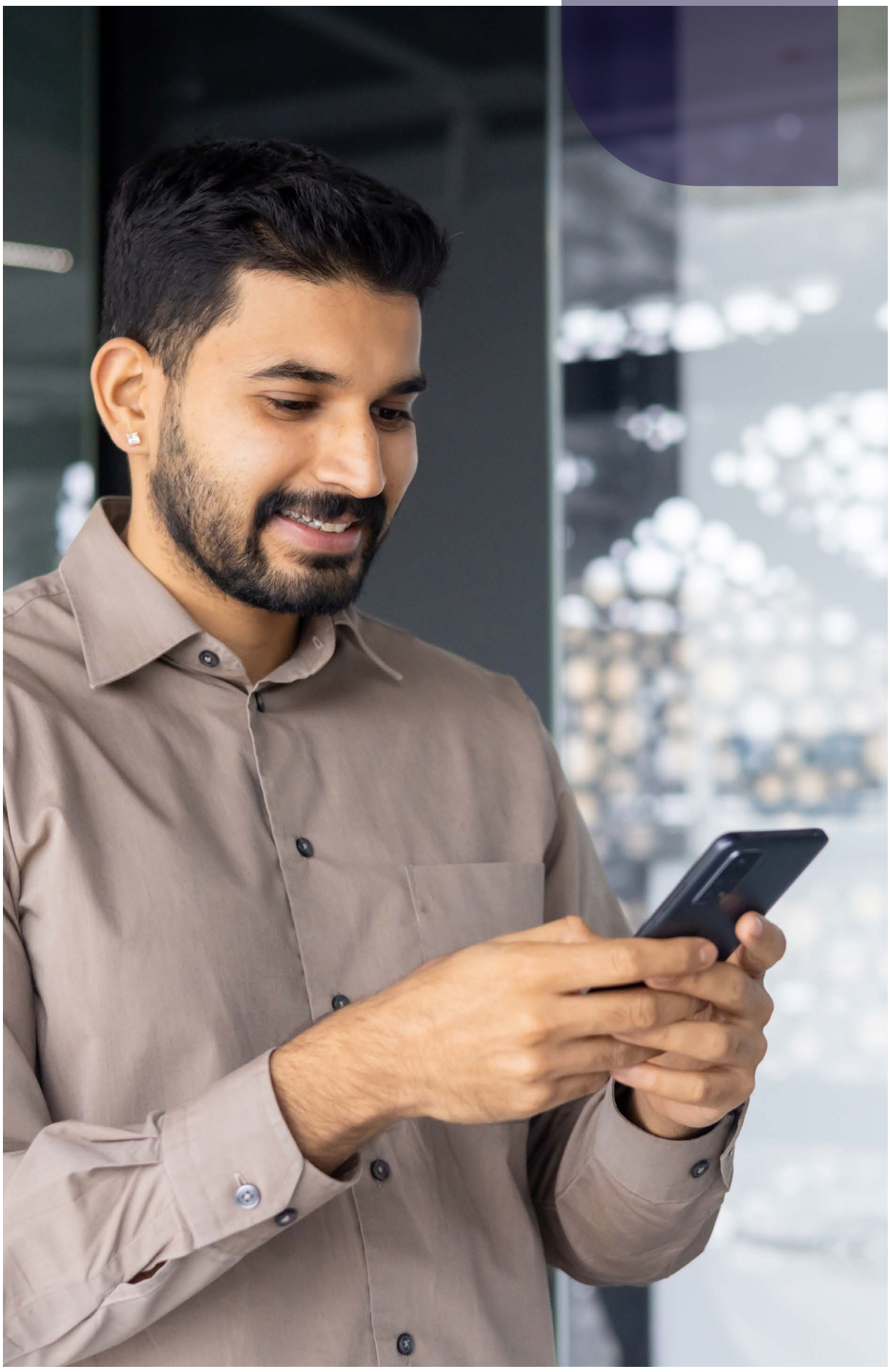


Tasks and alerts

Automation and efficiency tools to streamline tasks and operations

Alerts

Alert Intelligence provides automated alerts that facilitate exceptional management, automation and system integration. It allows you to define which events trigger a notification, who is notified and the action to take. For example, it could alert you to the processing of an unusually high transaction through Accounts Payable, inventory levels dropping below the minimum or a service call being allocated to a technician.

Alert Intelligence isn't just limited to event monitoring. It also periodically checks the status of any record or set of records at scheduled times. For example, a manager could establish a monthly Alert Intelligence task that raises an alert when expenses exceed budget by more than 10%.

In addition to notification methods such as email and SMS messages, Alert Intelligence uses webhooks to send data to other business applications, calling the APIs directly or using middleware (such as Zapier or IFTTT) that includes out-of-the-box integration with a large number of applications. This do-it-yourself method enables businesses to build custom integration workflows with little or no development effort.

Use Alert Intelligence in conjunction with signed URLs to immediately give users actionable options at the click of a button, such as accepting a roster or approving a request. Signed URLs occur via the Pronto Notifier app, an email button, SMS message link, or even a Slack channel button in a webhook integration.

Tasks

Task Intelligence extends the functionality of Alert Intelligence to ensure tasks are carried out quickly and efficiently. Assign staff to tasks and automatically synchronise these tasks with each person's Microsoft Outlook or Microsoft 365 task list.

You can also apply a range of criteria to a task, including how the staff member should be notified, how much time has been allocated and the task priority. Specify a time for a reminder notice to be sent and provide feedback about the task status.

Data

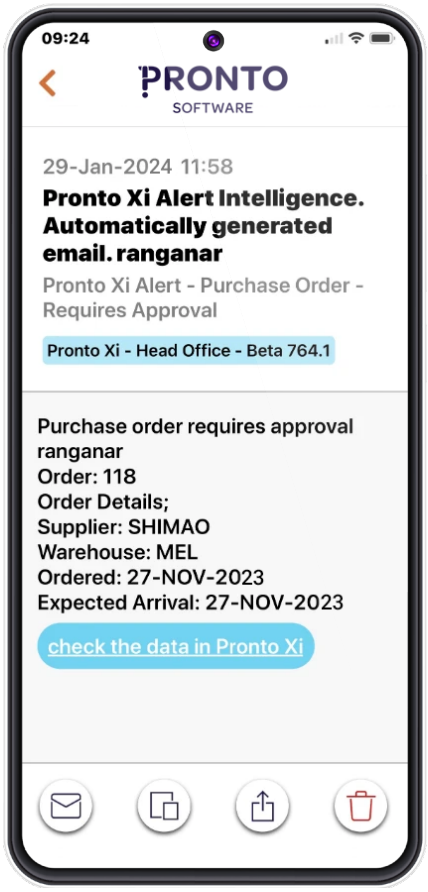
Data Intelligence enables your staff to extract and present data. Filter, sort and highlight data tables to suit individual needs, and export to formats including XML, OpenDocument Spreadsheet (ODS), Comma Separated Value (CSV) and Excel.

Data Intelligence also includes tools to help you find and secure information within your data tables. The Data Finder searches for a particular value across multiple tables, while the Table Security tool protects valuable data by specifying who can access which tables.

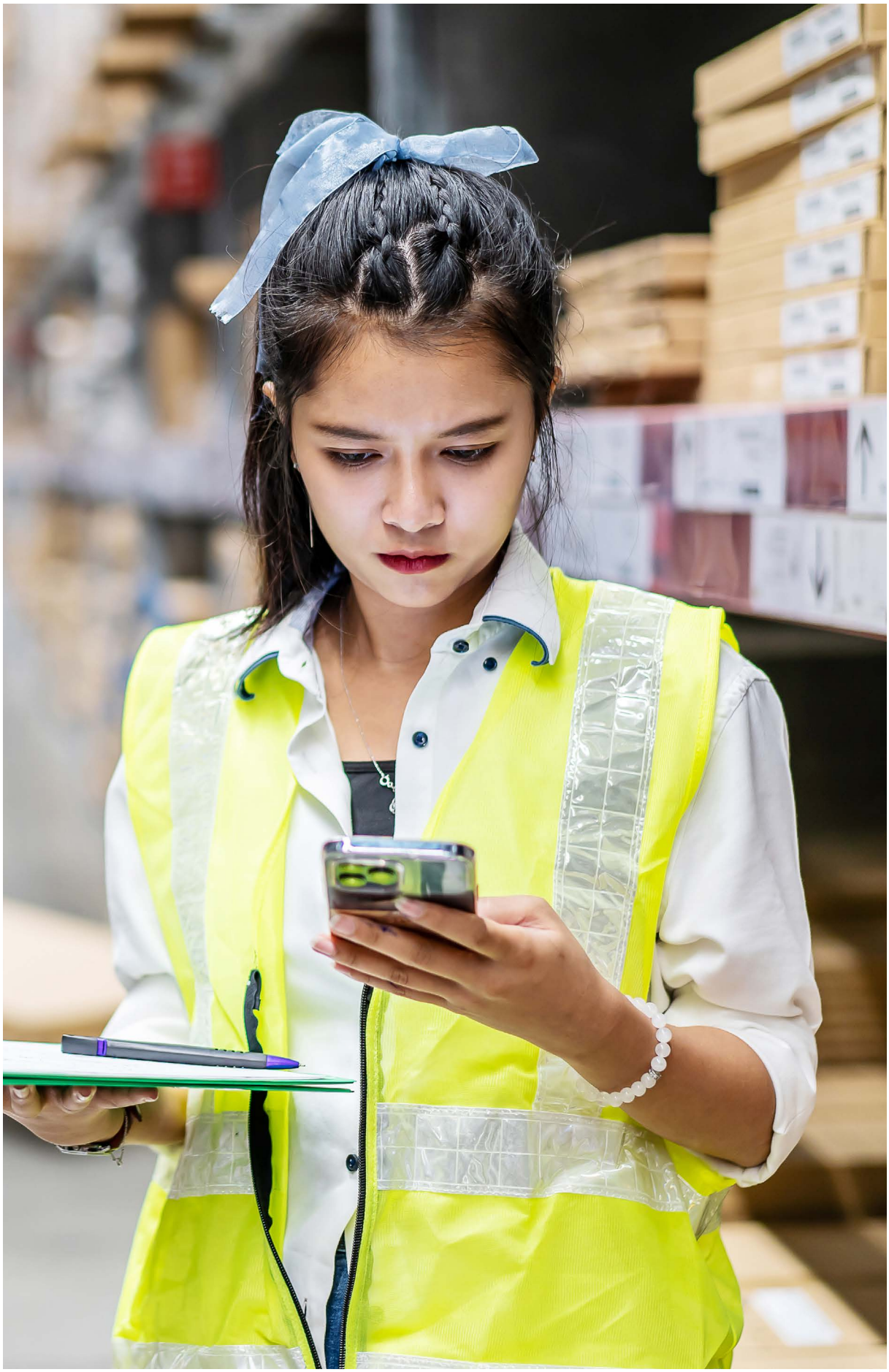
Notifications

Available on iOS and Android, the Pronto Notifier App lets users know when key events occur within the system based on Alert Intelligence triggers in Pronto Xi.

Pronto Notifier works across the supply chain, helping you meet customer demands on time. For example, get notified about production downtime, any urgent warehouse replenishment requests, or purchase order approval requests. The app allows you to click through to Pronto Xi screens from the notification for quick action when you're away from your desk. In addition, because the app maintains all alerts in one place, you can action multiple items rapidly.



Get notified instantly via Alert Intelligence



About us

PRONTO SOFTWARE

We are an Australian developer of award winning business management and analytics solutions. Pronto Xi, our Enterprise Resource Planning (ERP) software, integrates accounting, operational and mobile features in a single system – optimising business processes and unlocking actionable insights. That's why for more than 45 years, over 1,500 Australian and global organisations, across a wide range of industries, have trusted Pronto Xi to simplify their most complex challenges.

With headquarters and our Development Centre located in Melbourne, we have support offices and consultants based across Australia, as well as a global network of Resellers and Solution Partners. Specialised business units within Pronto Software have the expertise to assist you with pivotal technology – Digital Transformation with Pronto Woven, Cloud and Hosting services with Pronto Cloud and Business Intelligence solutions with Pronto iQ.

When you choose Pronto Software, you gain a team with deep industry experience, giving us the ability to understand your specific needs and build innovative solutions that drive business growth and revenue.

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