

# PRONTO xi

Applications Overview



## Quality Management

Part of the Manufacturing application

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## Disclaimer

This document contains statements related to our current and future developments that may constitute forward-looking statements. They are subject to changes and may be available in a Pronto Xi 780 service pack or future release of Pronto Xi. All diagrams, drawings, product screenshots and any other types of visualisations in this document, use demo or synthetic data created for display purposes only.

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# Quality Management

With flexible and comprehensive quality management procedures, Quality Management is your key to ongoing optimisation



Quality Management supports continuous improvement and quality management through tighter process control, increased auditing capabilities and dedicated certification requirements.

## Management overview

Quality Management gives managers a clear overview of the status of audits, corrective actions, suggestions and complaints.

## Document register

Record and maintain your organisation's documents with the Document Register.

Although suitable for all document types, the register is typically used for internal documents. Details recorded in the register include the document's location in the network, who authorised it, and which department is responsible for it.

## Drawings and blueprints

Catalogue technical drawings, blueprints, files or construction details with the Drawing Index, and enter and maintain the locations of drawings and blueprints, whether physical artefacts or files. You can access drawings over the network and open them with an appropriate viewer.

## Technical publications

Record and maintain a complete library register of standard reference works, technical bulletins, magazines and periodicals, and any other technical publication used by your organisation, with the Technical Library.

## Complaints

Complaints allows you to log complaints or requests for action from a customer or employee.

Record a brief description of the complaint, along with the name of the department or employee affected by the complaint.

If the complaint regards an inventory item, enter the item code to ensure complaint records are specific to the item. You can also enter detailed notes about the complaint for further action.

Complaints link to corrective action logs and can be reviewed by customers or by inventory items for Accounts Receivable and Inventory. You can also flag a customer invoice as “in dispute” and raise a debtor complaint.

## Action logs

The Action List allows you to review and maintain log, list and corrective-action details, and assign logged problems to specific staff for action. When the complaint is resolved, it's recorded for future reference.

Using the action list, you can also implement an electronic “suggestion box” and use it as a Corrective Action Request (CAR). Quality Management also provides comprehensive reporting functionality.

## Technical bulletins

Technical bulletins can be viewed, maintained and searched by your organisation. Quality Management maintains a separate record of the bulletins issued, showing the date of issue, the date it became effective and the author.

## Audit scheduling

As part of your organisation's quality standard certification, conducting regular audits of your procedures may be necessary. With Quality Management, you can schedule the audits as appropriate, maintain details of necessary corrective actions, and ensure each action is performed.

## Equipment calibration

With automated warnings if a calibration is overdue, the Calibration Register makes it easy to maintain your equipment calibration records. Specify how frequently calibrations are needed on each piece of equipment, the method to be used, and the level of accuracy required.

**PRONTO xi** Q What are you looking for? RJ

**Calibration Register** QMS M004 🔍 ☆ ✕

[Find](#) [Entry](#) [Correct](#) [Remove](#) [Trans](#) [Search](#) [Next Due](#) [Past Due](#) [Notes](#) [Extra](#)

**Id Details**

Id Code:  Desc:

Location:

**Asset Details**

Asset Code:  Location:  Grp:

Asset No:  Acquisition:

Manufacturer:

Model:

**Calibration Details**

Calibration Interval:  Production Units

Source:

Method:

Accuracy:

Last Done:

Next Due:

Past Due:

QMS M004 🔍

Manage your equipment calibration requirements

Track system settings changes with Engineering Change Orders

## Other functionality

Quality Management integrates with other Pronto Xi modules, giving you access to a range of features that support quality improvement.

### Product batch/lot search

Pronto Xi allows you to search for and trace product batches/lots, and to view and edit quality information for specific products. This includes information about products that have failed quality procedures or were scrapped.

### Engineering change orders

The Engineering Change Order (ECO) Register controls updating a bill of materials (BOM) or product specification through a formal process.

Instigated by service, manufacturing or research and development staff, or a customer call, you can monitor specification changes and release them for action via an approval process. Pronto Xi maintains a complete historical record of all ECOs.

### Vendor performance analysis

Pronto Xi monitors the performance of vendors to check they meet your standards or contractual obligations.

### Laboratory

Access the Laboratory module within Quality Management to monitor test results and ensure product consistency.





## About us

# PRONTO

SOFTWARE

We are an Australian developer of award winning business management and analytics solutions. Pronto Xi, our Enterprise Resource Planning (ERP) software, integrates accounting, operational and mobile features in a single system – optimising business processes and unlocking actionable insights. That's why for more than 45 years, over 1,500 Australian and global organisations, across a wide range of industries, have trusted Pronto Xi to simplify their most complex challenges.

With headquarters and our Development Centre located in Melbourne, we have support offices and consultants based across Australia, as well as a global network of Resellers and Solution Partners. Specialised business units within Pronto Software have the expertise to assist you with pivotal technology – Digital Transformation with Pronto Woven, Cloud and Hosting services with Pronto Cloud and Business Intelligence solutions with Pronto iQ.

When you choose Pronto Software, you gain a team with deep industry experience, giving us the ability to understand your specific needs and build innovative solutions that drive business growth and revenue.

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info@pronto.net  
1300 PRONTO (1300 77 66 86)

 pronto.net

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