PRONTO Xi

Applications Overview

Resource Scheduler

Part of the Payroll & Resources application

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Resource Scheduler

Quickly allocate resources and maximise efficiency with Resource Scheduler

Resource Scheduler helps you efficiently manage and schedule resources, teams and equipment — all in one place. The tool streamlines your resource allocation process and avoids the hassle of dealing with multiple systems.

In Pronto Xi, Resource Scheduler plans and tracks resource allocations across modules like Service, Project, Maintenance Management and Resource Management. It gives you a comprehensive view, ensuring projects are completed on time, within budget and without overburdening employees or resources.

It can be used to easily assign service engineers and equipment for various tasks and simplify maintenance work order assignments. By leveraging historical data, Resource Scheduler anticipates bottlenecks and slow periods to help you make more informed planning decisions. Whether task-based projects or specialised services, Resource Scheduler provides a visual way to estimate resource needs and allocate them accordingly. Use filters to quickly identify available resources for specific tasks.

Integration with Google Maps in Pronto Xi lets you track the location of your resources and optimise their routes based on proximity to job sites. Having this real-time visibility into current resource allocations means you can quickly adapt to unexpected situations in service organisations. It turns challenges into opportunities helping exceed customer expectations by allowing you to focus on genuine customer needs rather than just reacting to emergencies.

View types

The Resource Scheduler divides into two sections on the one screen: Unallocated Activities and Resource availability. The different types of views include:

Planner view

Planner view displays all Unallocated Activities across the modules and resources a user can access. Toggle it for a dedicated view of unallocated events (activities yet to be allocated to a resource) based on the module under review. The views for Unallocated Events are:

- Project Tasks
- Maintenance Work Orders
- Service Calls

Team colour-coding allows you to easily see how different teams are utilised, and a timescale toggle allows you to quickly move between the day, week and month view on both the Unallocated Activities and Resource Availability screen sections.

Map view

Utilising web-based map technology, Pronto Xi enables you to efficiently access a map or driving directions for your upcoming service call by simply clicking the appropriate map link on the screen. Service managers remain informed about the whereabouts of each service team member and can assign calls using real-time data such as traffic conditions, optimal routes and current location.

Service call map view

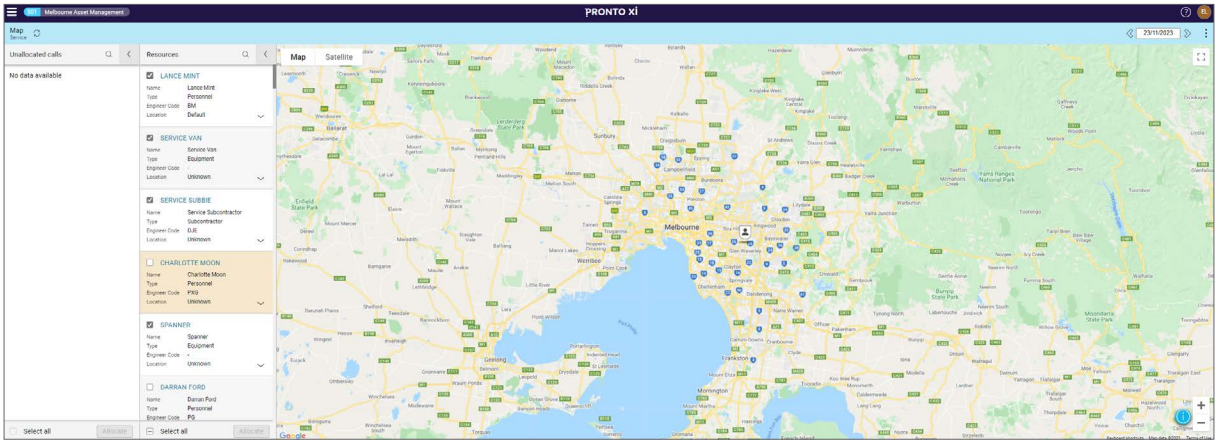
Service managers can locate the nearest available team member based on the service call address. With all the relevant resource information (including workload) readily available, it's easy to select a service team member and immediately allocate them to a call based on availability.

Best routes and location history

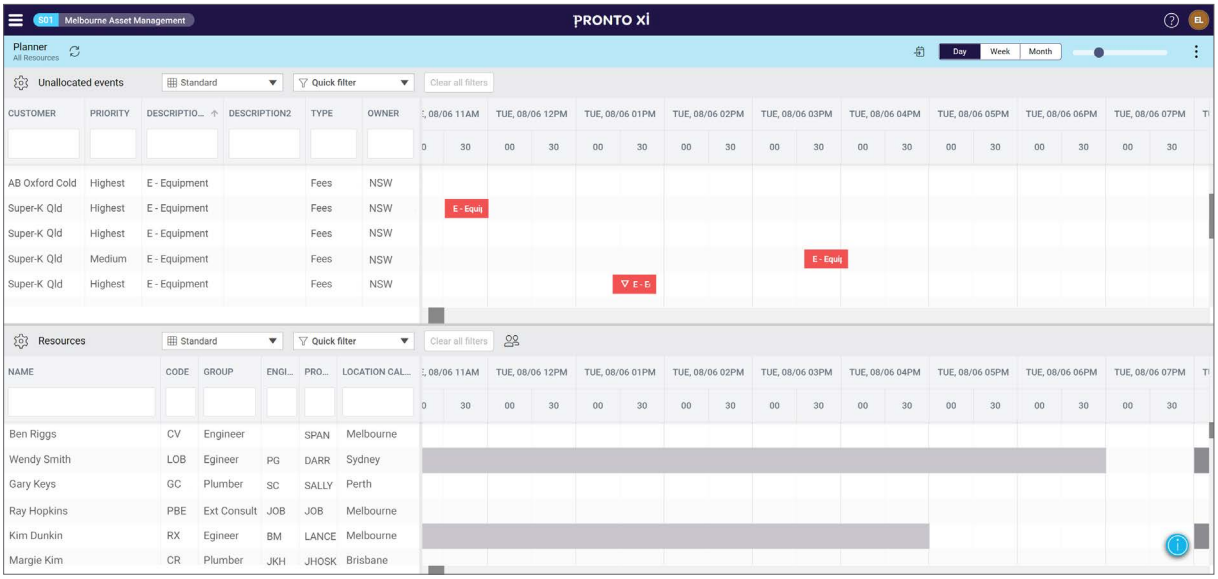
Service managers can review location history to enhance resource allocation strategies and boost customer service response times. By gaining insights into the whereabouts of your field resources, you can integrate cost-saving efficiencies into your organisation's workflows while upholding customer satisfaction and work health and safety standards.

Scheduler view

Scheduler view auto-refreshes automatically, or you can configure it to control the frequency of the refresh.



Optimise your planning with integrated Google Maps



Take an hourly view of your unallocated events and resources

About us

PRONTO SOFTWARE

We are an Australian developer of award winning business management and analytics solutions. Pronto Xi, our Enterprise Resource Planning (ERP) software, integrates accounting, operational and mobile features in a single system – optimising business processes and unlocking actionable insights. That's why for more than 45 years, over 1,500 Australian and global organisations, across a wide range of industries, have trusted Pronto Xi to simplify their most complex challenges.

With headquarters and our Development Centre located in Melbourne, we have support offices and consultants based across Australia, as well as a global network of Resellers and Solution Partners. Specialised business units within Pronto Software have the expertise to assist you with pivotal technology – Digital Transformation with Pronto Woven, Cloud and Hosting services with Pronto Cloud and Business Intelligence solutions with Pronto iQ.

When you choose Pronto Software, you gain a team with deep industry experience, giving us the ability to understand your specific needs and build innovative solutions that drive business growth and revenue.

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