Pronto Software
STP Direct Service rollout

A comprehensive guide about transitioning
to STP Direct Service

Pronto Software STP Direct Service rollout

Pronto Software is revolutionising how we facilitate connections between our customers and the Australian Tax Office (ATO). This document will provide comprehensive information to help you make an informed decision about transitioning.

So, what is the STP Direct Service?

The STP Direct Service makes it easier for customers to report their payroll information to the ATO. Initially, it allows customers to submit STP pay events without relying on Ozedi. In the future, the service will also support handling other payroll obligations, such as Payday super.

The STP Direct Service is an independent service that securely links your Pronto Xi Payroll software with the ATO via an API gateway. This will allow Pronto Software to manage our customer's payroll obligations without needing third-party providers.

So, what do I need to know about the STP Direct Service?

The STP Direct Service acts as a central, secure communications layer, facilitating the transfer of pay event-related data directly to the ATO. We have categorised the following to allow you to gain further insights into the STP Direct Service.

1 Security

- The STP Direct Service is registered with the ATO and has been certified within our Operational Security Framework by the ATO

- STP pay event data is not stored at any time within the STP Direct Service. Once a connection is established with the ATO and authentication resolved, the STP event is transported directly to the ATO

- Each customer will be required to register for the STP Direct Service and will be issued with their own unique username and password

- Each customer will be generated a software subscription ID (SSID) that must be registered with their ATO Access Manager. This ensures that before the ATO accepts any STP event data from Pronto Software. The ATO will check that the SSID included with your STP pay event is registered within your ATO Access Manager software

- The STP Direct Service only accepts communications authenticated using an Oauth2-proxy and verified by a Pronto Cloud Keycloak instance before any pay event details are transmitted to the ATO

2 Communications & availability

- The STP Direct Service operates 24/7 to ensure your STP pay event data is promptly sent to the ATO

- Your trusted support network will support the STP Direct Service. Customers needing assistance can raise a support call through Pronto Plus as usual

3 Pricing

Pricing for the STP Direct Service will vary from the current method of charging customers to transmit payroll data to the ATO. The STP Direct Service will introduce a monthly fixed rate determined by the number of employees in your organisation. In contrast, the existing approach charges customers according to a data-consumption model. This new pricing structure gives customers predictability, ensuring a consistent cost irrespective of usage. The fixed monthly fee will be invoiced with your standard maintenance agreement with Pronto Software.

Pricing Structure

Employees	Fixed Fee
0-100	$15
101 - 1000	$25
1001+	$40

Pricing Comparison (over 12 months)

Employees	Weekly pay cycle	
	STP Direct	Current
50	$180	$370
75	$180	$400
200	$300	$570
500	$300	$970
1000	$480	$1600

So, what are the benefits of the STP Direct Service?

Customers can rest assured that their payroll data is securely transported to the ATO, providing high trust. By sending your pay event through the STP Direct Service, you can be confident that all your data remains within our trusted Pronto Cloud environment and is not shared beyond it.

The STP Direct Service also sets the stage for meeting future reporting requirements with the ATO, including the Payday super changes coming for superannuation processing. A similar service will soon be developed to accommodate those changes and made available to customers.

The STP Direct Service is designed with a transparent pricing structure to eliminate any unexpected costs for customers. By incorporating the service into your monthly statement from Pronto Software, STP Direct saves customers time and helps them save money.

So, what isn't changing with the STP Direct Service?

The process for creating STP pay events in your Pronto Xi Payroll software remains unchanged. Similarly, the method for generating an STP pay event stays the same. The adjustments for the STP Direct Service are straightforward – instead of utilising Ozedi to link with the ATO, you will now use Pronto Software's new STP Direct Service.

So, what is the impact on your Pronto Xi Payroll software?

The effect on your Pronto Xi Payroll software is minimal. There are no changes to how pay event data is collected or created. The only change to your software is to facilitate the transmission to our STP Direct Service. To facilitate this, a patch will be necessary to update STP configuration settings, enabling all future STP pay events to connect to the STP Direct Service. The changes to the configuration settings allow for the following.

- A unique username and password for each customer. This is used to subscribe to the STP Direct Service

- The generation of an SSID. The SSID is provided as part of the onboarding process and must be registered with your organisation's ATO Access Manager to authorise Pronto Software to send STP pay event-related data to the ATO

- A common client ID and client secret to ensure that all traffic to the STP Direct Service is relevant

So, what assistance will I receive to transition to the STP Direct Service?

Our dedicated support teams are here to help you smoothly transition over to the STP Direct Service. Here's how we can assist:

1. We'll deploy the necessary patch to your Pronto Xi Payroll software to update the STP configurations needed for the STP Direct Service

2. We'll guide you through registering your company as a subscriber to the STP Direct Service

3. We'll provide you with your software subscription ID, which is essential for registration in your ATO Access Manager

4. Before switching default providers, we will ensure that all other requirements are met and in place

So what do you need to do now?

Currently, there's not much that needs your immediate attention. I recommend reviewing any STP events you've created and confirming that they have all been received by the ATO. This step is necessary before transitioning to the STP Direct Service.

You can also check out our promotional video here if you would like to know more information:

STP Direct

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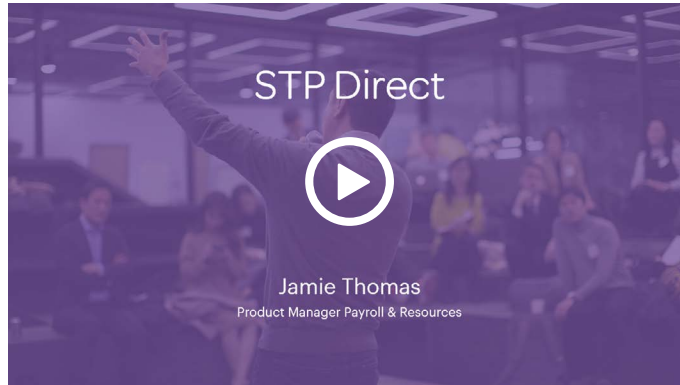
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About Pronto Software

We are an Australian developer of award winning business management and analytics solutions. Pronto Xi, our ERP software, integrates accounting, operational and mobile features in a single system – optimising business processes and unlocking actionable insights. Over 1,500 organisations have leveraged our industry experience and innovation to increase growth and revenue.