PRONTO Xi

Applications Overview

Pronto POS App

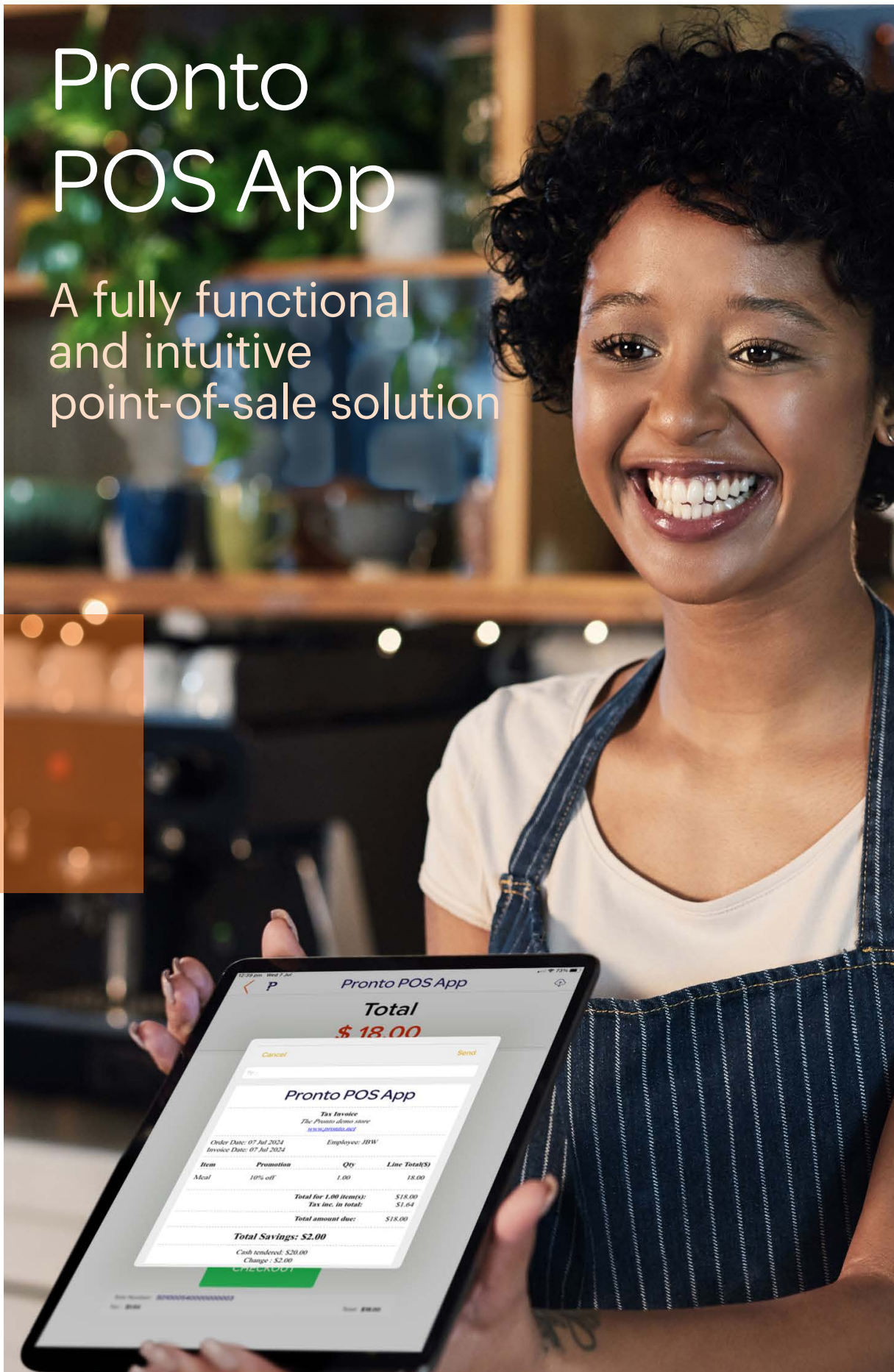Part of the Retail application
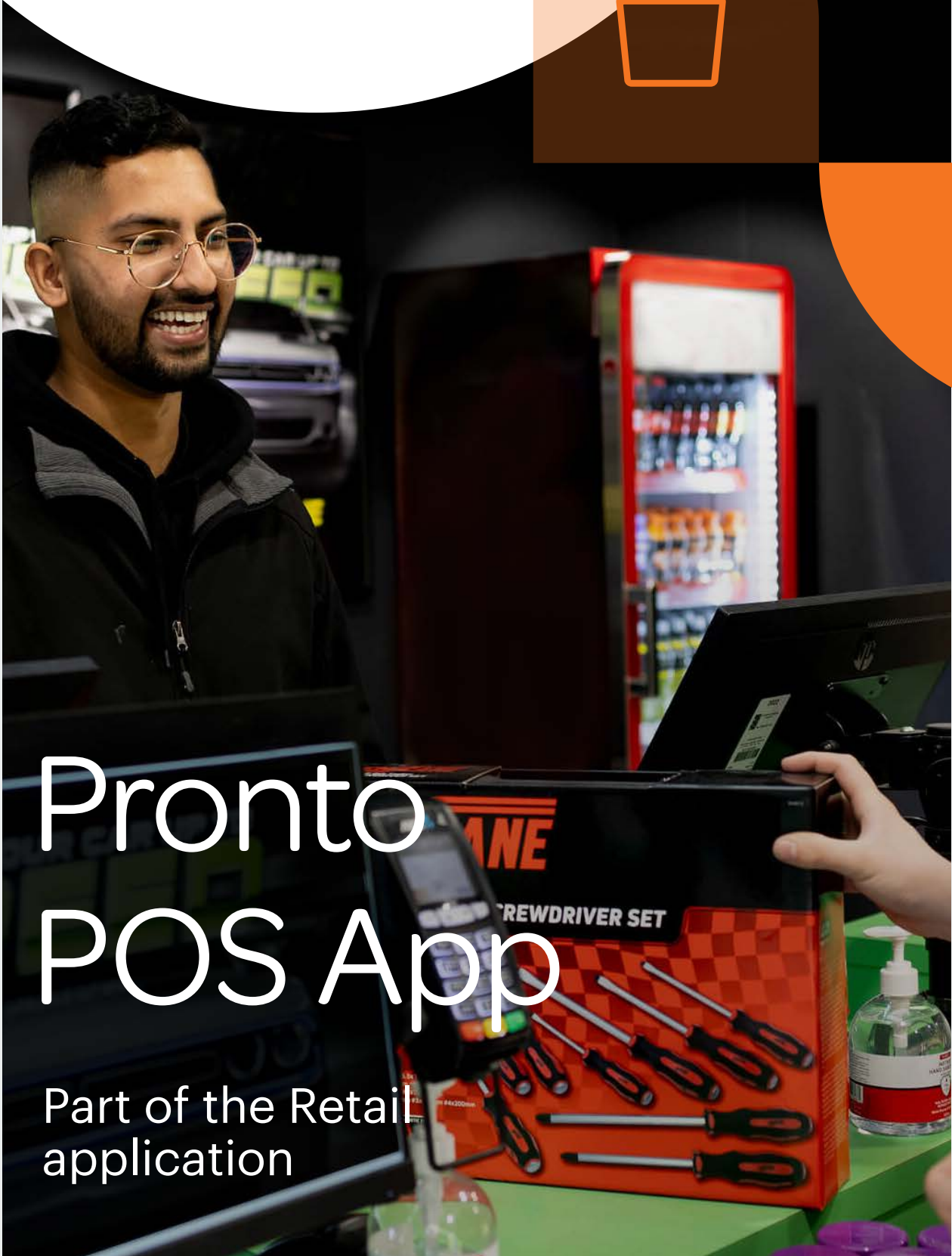
Trademarks

Disclaimer

This document contains statements related to our current and future developments that may constitute forward-looking statements. They are subject to changes and may be available in a Pronto Xi 780 service pack or future release of Pronto Xi. All diagrams, drawings, product screenshots and any other types of visualisations in this document, use demo or synthetic data created for display purposes only.

Contents

Pronto
POS App

A fully functional
and intuitive
point-of-sale solution

Product information

Easily find products in the Pronto POS App by scanning a barcode with the device camera or integrated Bluetooth scanner. Alternatively, use keywords to search all product information, helping your staff to find the right products quickly.

The app shows stock availability for all stores, not just the current store, meaning staff can find a product for a customer throughout your network.

Customer information

Maintain customer information in the Pronto POS App, including relevant sales history and customer details. This information allows your staff to personalise their conversations and recommendations, creating more sales opportunities.
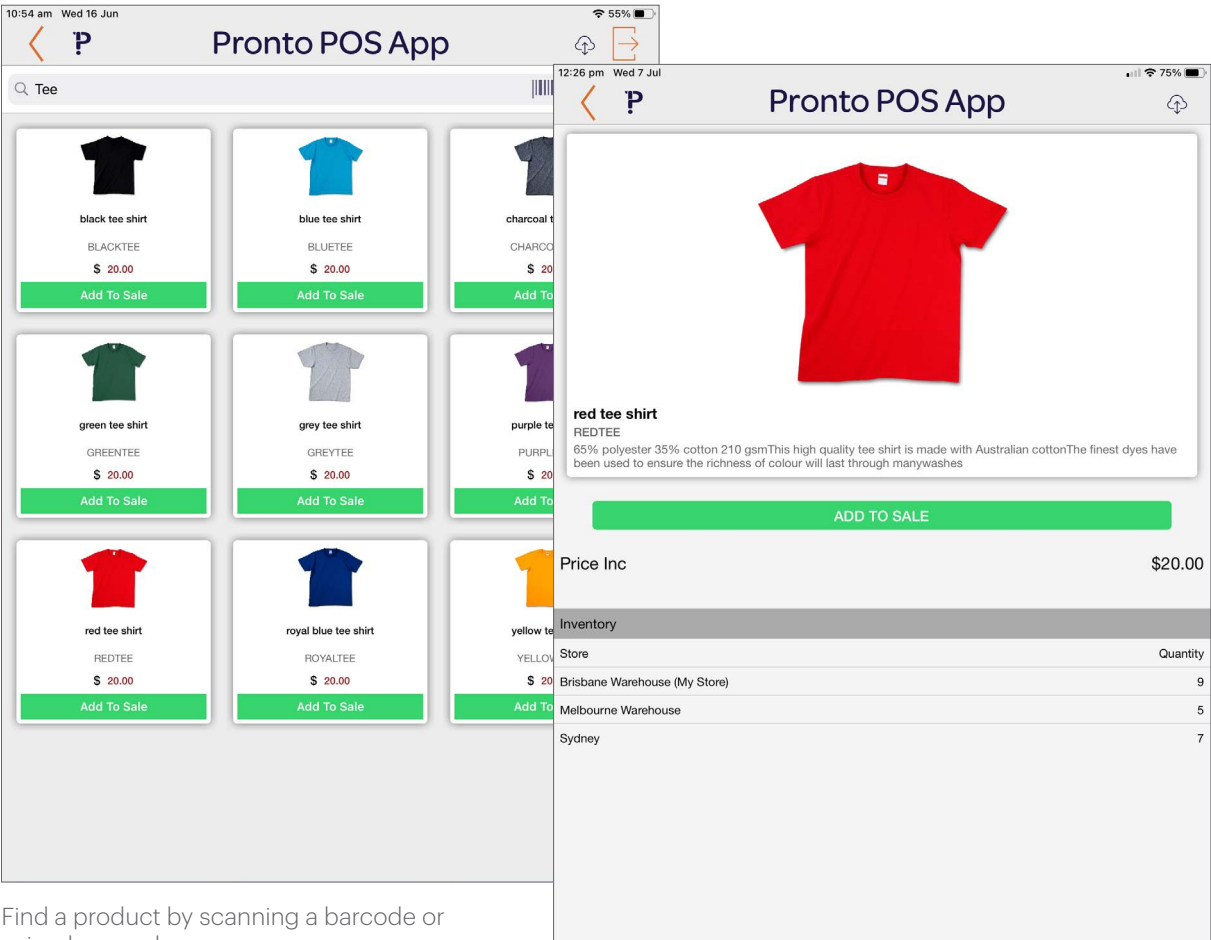
Find a product by scanning a barcode or using keywords

View product details and availability across stores

Sale types and payments

Start a sale by adding products to the shopping cart, update the price or number of products as needed, and then complete the transaction using one or multiple payment options.

Customers can reserve high-value or fast-moving items in advance by creating a customer order for pick-up and paying a deposit. Your staff can then resume the suspended sale later to complete the transaction.

If a customer is considering a purchase decision, your team can generate a quote within the app and include notes to describe the sale.

For orders that customers can't take with them, the app allows your staff to organise delivery orders to be actioned by your warehouse team.

If customers change their minds about a purchase, the app processes returns or exchanges, meaning that customers don't need to queue unnecessarily for a quick transaction.

Pronto POS App works with multiple payment methods, including credit cards, cash and gift cards. It also supports split payments, allowing customers to complete purchases using the method that best suits their needs.

Once payment is made, your staff can create digital payment receipts to email or send wirelessly to Bluetooth printers.

Promotions and pricing

The Pronto POS App has an in-built Promotions and Pricing Engine that works seamlessly with Pronto Xi. Manage all promotions and pricing rules from the back end, and they'll be automatically applied at check out — even if the app is offline.

Offline capability

With full offline capability, the Pronto POS App functions without connecting to Pronto Xi or the internet. Promotions, shopping carts, product and customer search, and other Pronto POS App features all work offline — including card payments.
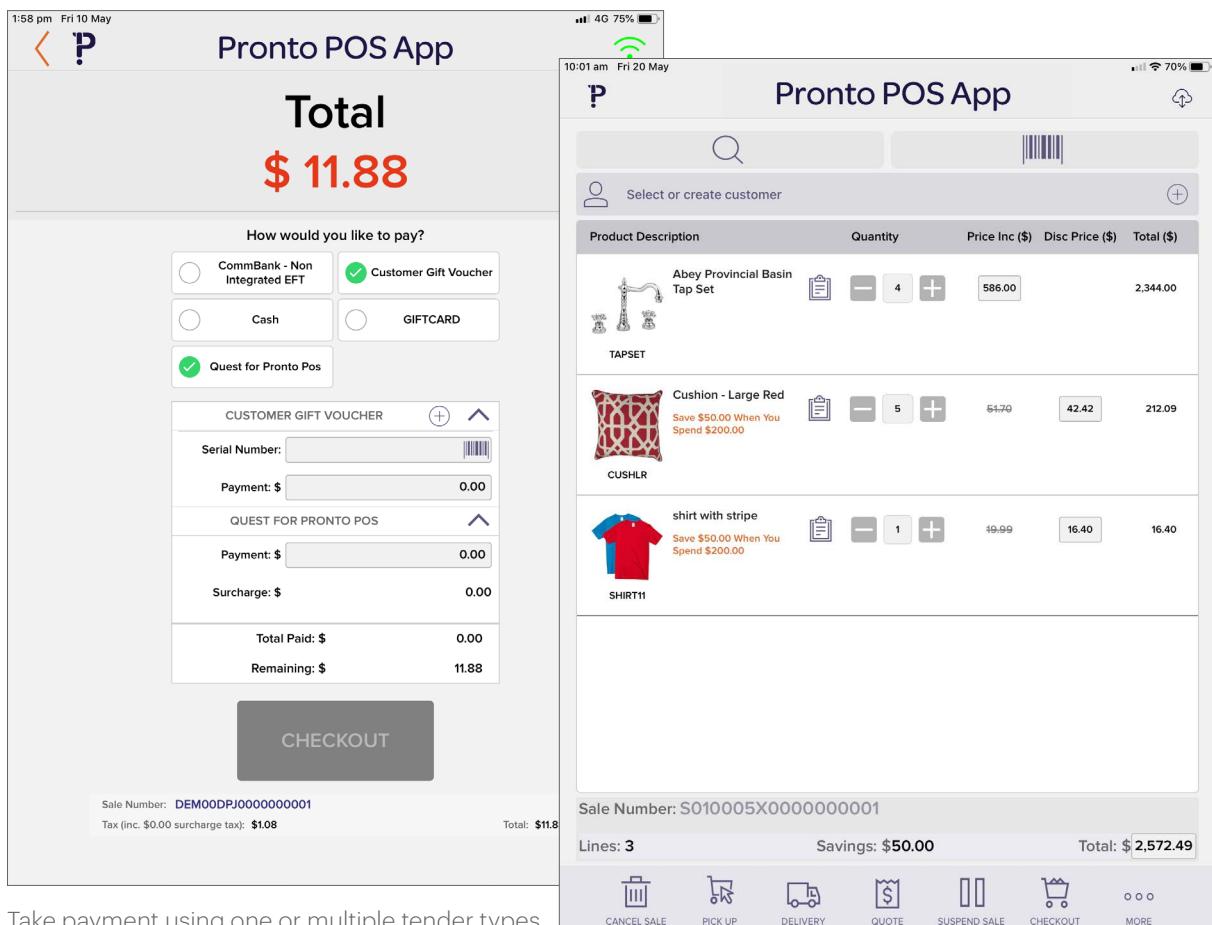
Take payment using one or multiple tender types

Instantly calculate promotions — even if the app is offline

Configure the Pronto POS App home screen to suit your business's needs
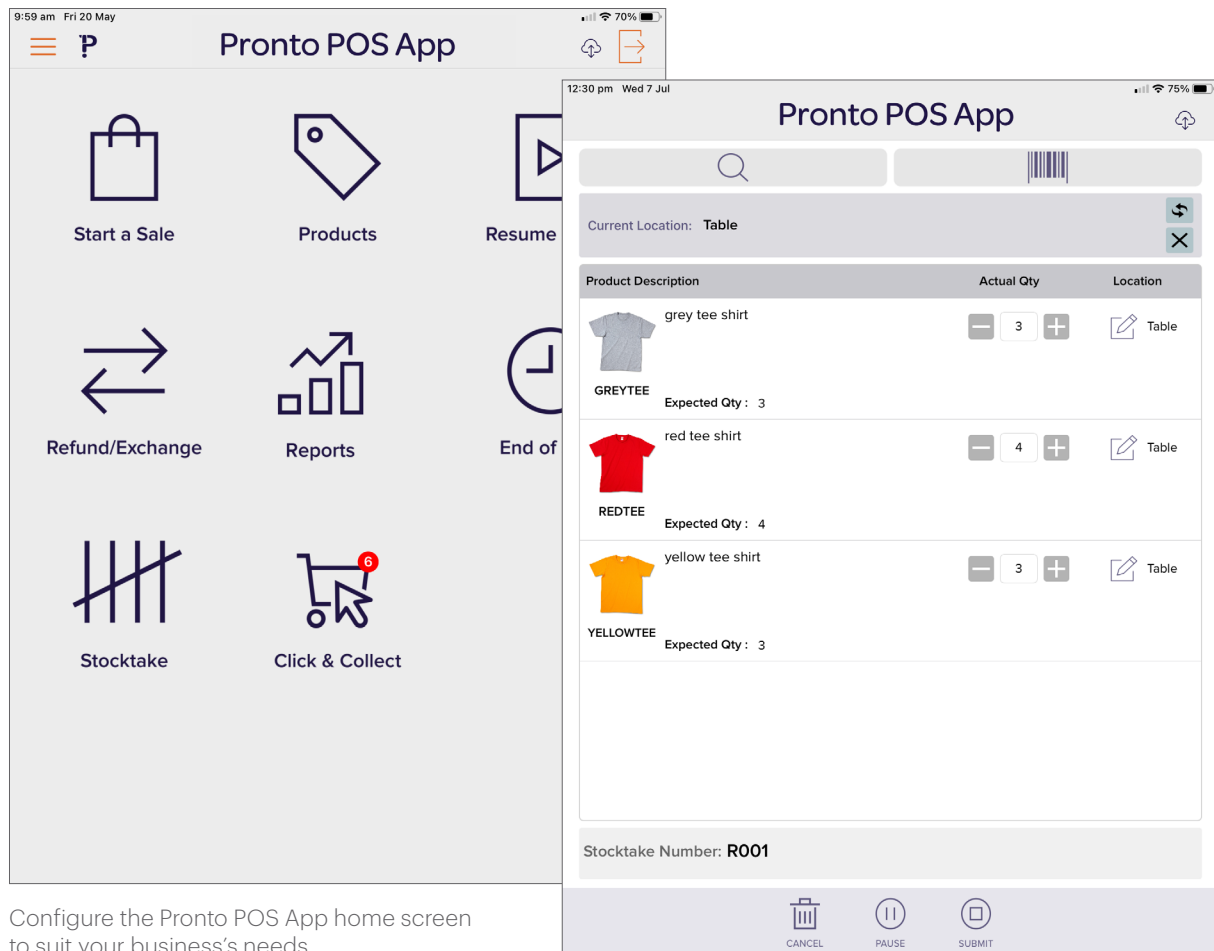
Easily count stock using the app's stocktake function

Click and collect

Get notified instantly when click-and-collect orders are made. Pick the stock for the customer and automatically notify them that their order is ready to collect. When they come in to collect the item, take a photo or get a signature as proof of pick-up.

Stocktake, goods transfer and product scanners

Use the fully integrated Bluetooth scanner or the device camera to scan products, perform stocktake, and transfer and receive goods.

By offering a familiar interface for these tasks, as well as direct validation via Pronto Xi, the app helps to streamline processes and improve staff productivity.

Product attributes

By creating and associating attributes with products, you can easily find products or narrow down choices to locate products when updating shopping carts.

Later, use attributes to conduct an in-depth analysis of sales data and trends to influence future promotional strategies.

App administration

The Pronto POS App offers a high degree of flexibility. It allows you to configure available functions for your POS devices and customise the contents of payment receipts.

Staff can switch accounts at the end of their shift from within the Pronto POS App, while you can manage licenses, devices and app users from Pronto Xi.

About us

PRONTO
SOFTWARE

We are an Australian developer of award winning business management and analytics solutions. Pronto Xi, our Enterprise Resource Planning (ERP) software, integrates accounting, operational and mobile features in a single system – optimising business processes and unlocking actionable insights. That's why for more than 45 years, over 1,500 Australian and global organisations, across a wide range of industries, have trusted Pronto Xi to simplify their most complex challenges.

With headquarters and our Development Centre located in Melbourne, we have support offices and consultants based across Australia, as well as a global network of Resellers and Solution Partners. Specialised business units within Pronto Software have the expertise to assist you with pivotal technology – Digital Transformation with Pronto Woven, Cloud and Hosting services with Pronto Cloud and Business Intelligence solutions with Pronto iQ.

When you choose Pronto Software, you gain a team with deep industry experience, giving us the ability to understand your specific needs and build innovative solutions that drive business growth and revenue.

info@pronto.net
1300 PRONTO (1300 77 66 86)

pronto.net   Pronto-Software   ProntoSoftware